



Instruction Manual

Model: SC318



General Information

Congratulations on your purchase of JETHRO 3G flip mobile phone model SC318

Please read this information for better handling the phone, we assume no liability for result from improper handling. We are constantly trying to improve our products and service. Therefore Jethro reserve the right to modify any of the products changes and improvements described in this document without prior notice.

The contents of this user manual are presented "as is". Jethro takes no guarantee for the accuracy of completeness of the contents of this user manual. There maybe slight variations of the images in the user manual and the phone type, there serve as examples please refer to the phone. Some features are dependent on network operators, for more information please contact your network operator.

Please check the supplied accessories, determine whether the below listed accessories are all available, if one of the component is missing or damaged, please contact your dealer where you purchase the phone.

Jethro SC318 contents:

- 1 Telephone (SC318)
- 1 Charging Station (SC318)
- 1 Charger (SC318)
- 1 Lithion-ion Battery (SC318)
- 1 USB Cable (SC318)
- 1 User Guide (English) (SC318)
- 1 Plastic Pick (Back cover opener)

Specifications:

Quad-Band network:	3G WCDMA 850/1900Mhz 2G GSM 850/900/1800/1900Mhz
Battery	Li-ion 800mAh
Size:	120 x 55 x 0.9 mm
Standby time:	<2160 hours*
Talk time:	<200 minutes*

* The battery life depends on SIM card, network, applied settings, use and the environment.

General Information

If the font is too small for you to read, please view a larger version user manual on our website.

See the product support page on our website: www.jethroshop.com

Device Code:

With this code, unauthorized persons can prevent using the phone.

The factory default Code is: **1234**

PUK PIN-Code:

The network operator provides this with the SIM card to prevent the use of the card by unauthorized persons.

You can enable / disable or change the PIN code.

Please contact your cellular provider if the phone is PUK code locked or blocked.

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Bluetooth® Declaration ID: D034684

IC: 11350A-SC318

FCC ID: 2AAWJSC318

Tested to comply
with FCC certification

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My phone



Figure SC31

1	Speaker
2	Left menu Key / Main menu
3	Green call button/call list <i>Call in standby mode / Ok button</i>
4	Direct dial button M1
5	Speaker
6	#1 key /Voice mail (press and hold 2 sec)
7	Arrow button (up): <i>Shortcut to text message in standy mode</i>

8	Arrow button (down): <i>Shortcut to speedial contacts in standby mode</i>
9	Power button (press and hold 8 seconds), ending call, reject call
10	Power button (press and hold 8 seconds), ending call, reject
11	Direct dial button M2
12	Camera button / Speaker switch
13	# Key / Pound <i>In the standby mode, by long pressing enable / disable the silent mode.</i> <i>In the edit mode: change the input method</i>
14	#0 / Flashlight (Press and hold 2s)
15	Micro USB charger connection
16	Up Volume key
17	Down Volume key
18	Polyphonic speaker
19	Camera
20	SOS Emergency Button
21	Charging dock pins

Getting started

What is a SIM card?

Each mobile phone requires a SIM card (subscriber identity module). Without the SIM card you can not make phone calls. The SIM card is a microprocessor which stores their data and contacts. Deal with a map so carefully, and take caution when inserting or removing the card. Keep SIM cards out of the reach of small children.

Insert the SIM card and micro SD card

1. The phone must be switched off and unplugged from charger.
2. Remove the battery cover on the back of the phone with the plastic pick.

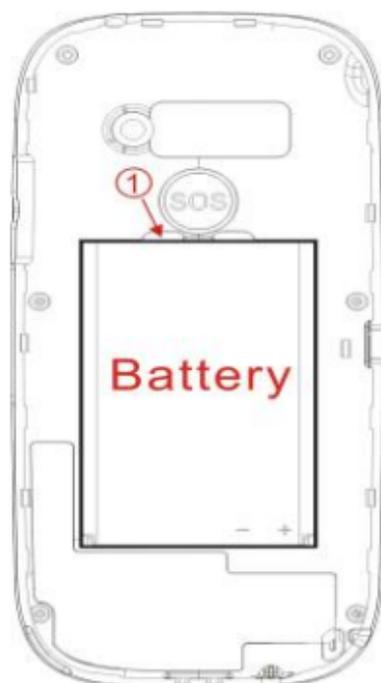


3. If the battery in the device, please remove it.
4. See 2 cards holders: top left for the SIM card and the top right for the optional microSD card.
5. Push the SIM card carefully into the SIM card slot (1). Ensure that the Gold contacts of the card facing down.
6. Carefull unlock the microSD card slot door, install the microSD card into the holder (2) and then lock holder door.



Insert the battery

1. Align the golden contacts of the battery with corresponding contacts of the phone.
2. Press on the other end of the battery until it locks in place.
3. Close the battery door and push all the corners until it clicks into place.



Charging the battery

There are two ways to charge the battery of the SC318:

- A. Charging station
 - B. Charger
1. Insert the connector of the charger in the phone.
 2. Connect the charger to the main socket.
 3. Charging the battery can take several hours. If the phone's battery ran out, it may take upto 30 min until the charge indicator appears on the display.
 4. If the phone is turned on, charge indicator will appear on the display. The indicator will no longer flash when battery is fully charged.
 5. Disconnect the charger from the socket and from the device if charging is not required

Note: *The initial charge for the battery should be at least **12 hours**.*

Turn on or off the phone

Make sure that the SIM card is in the phone and the battery is charge.

Turn on the phone:

1. Press *Red button* 8-10 seconds to switch the phone on.
2. The PIN-code is active if the phone asks you the PIN code, please enter it and confirm with *OK*.

Turn off the Phone.

1. Press *Red button* 4-5 seconds to turn off the phone. (Press the OK when asking for shutting down permission)

You can only call emergency number without a valid SIM card.

Note: If the PIN code entered incorrectly 3 times, the phone will ask you the PUK code that you have received it together with the SIM card.

Standby

If the phone is not used for a short period of time, the telephone will switch to standby mode automatically. Press any key to exit this mode.

Screen (home screen)

1	2	3
4		
5		
6		
7	8	

1. Signal strength
2. Symbols
3. Battery status
4. Network operators
5. Time
6. Date
7. Menu
8. Phonebook

Screen symbols

	<p>Signal strength: <i>The vertical bars show the strength of the reception of the carrier.</i></p>
	<p>New messages <i>This symbol appears when you received a new message.</i> <i>SIM card has an unread message.</i>  <i>This sign blinks when the Inbox is full. You must delete some messages so that you can receive new messages.</i></p>
	<p>Headphones <i>This symbol is displayed when a headset is plugged in.</i></p>
	<p>Missed calls <i>This sign will be shown if you have missed calls.</i></p>
	<p>Incoming call alert <i>Only ringing.</i> <i>Silent mode and vibrate.</i> <i>Vibrate and ring</i></p>
	<p>Call forwarding <i>This symbol appears when all calls are forwarded.</i></p>

	<p>Alarm clock <i>This symbol is displayed when the alarm is switched on.</i></p>
	<p>Bluetooth <i>This symbol appears when the Bluetooth is turned on.</i></p>
	<p>Battery meter This character changes color depending on the status of the battery.</p> 

Headset/Bluetooth mode

When headset is connected (includes a Bluetooth headset), you can answer the call by pressing the key on the headset.

Menu function

In the home screen, press the left menu button () to enter *main menu*, press the () to access the *contacts*.

Quick access functions.

Use the 2 key navigation button to enter quick access to following functions:

Button	Function
Arrow key up	<i>messages</i>
Arrow key down	<i>Speed dial numbers</i>

Input methods:

- En: T9 Predictive, first letter cap then small letter
- en: T9 Predictive, all small letter
- EN: T9 Predictive, all cap letter
- Abc: Corresponing keys once per letter, first letter cap then small letter
- abc: Corresponing keys once per letter, all small letter
- ABC: Corresponing keys once per letter, all cap letter
- 123: All number input

Call features

Call

1. Enter the phone number including the area code, and press the green button. International calls: enter before the area code + sign by pressing of * and the country (or regional) a preset. (If necessary, omit the 0 before the area code).
2. Press right menu key *delete* to delete the number to the left of the cursor.
3. Press the green button to call the number.

Call using the contacts

If contacts in the phonebook is stored, you can make a call using the phone book.

1. To enter the phone book, press *right menu button (3-dot key)* in standby mode.
2. Use arrow keys to scroll up and down to the desired telephone number.
3. Press the *green button* to call the number.
4. Press the *red button* to cancel or end the call.

Call by using the speed dial contacts

Press *down arrow key* in standby mode.

Here you have the option to select up to 8 speed dial contacts, use the *Arrow keys* to navigate to the photo you want to contact and then press the *Call button* (green button)

Note: To learn how to setup speed dial contacts, please see page 27 for more details.

Answer a call

If you receive a call and the phone rings or vibrate, you will see the number of the name on the display.

1. If you want to take the call, press the *green button* and *OK*.
2. You have the possibility to answer the call automatically by flipping open the phone, please refer to the following menu item:

Settings-call setting-answer mode: select "**Cover answer**" then press the *right menu button* (Done)

3. If you want to reject the call, press the *red button*.
4. You can switch the incoming call silent by pressing any button.

Functions during a call

The following functions are available by pressing the *Options* Button during a phone call:

Call hold:

Place call in the queue.

End the call:*

End call.

New call:

To make another call.

Phone book:

To enter the phone book.

Call list:

Show the call list

Messages:

To access the messages.

Mute:

To switch microphone off / on

*Note: The * marked functions must have SIM card inserted. For more information, please contact the network operator.*

Hands-free / Speaker:

You can enable / disable the hands-free speaker function DURING the phone call by pressing the *Dedicated Speaker button*



Menu

1 Contacts

- 1 Speed dial
- 2 New contact
- 3 Own number
- 4 Memory status
- 5 Favorite contact

2 Messaging

- 1 Write message
- 2 Inbox
- 3 Draft
- 4 Outbox
- 5 Sent
- 6 Voice mail
- 7 Broadcast
message list
- 8 Message option

3 Call logs

- 1 Missed calls
- 2 Dialed calls
- 3 Received calls
- 4 Delete all
- 5 Call timers

4 Application

- 1 Alarm
- 2 Calculator
- 3 Calendar
- 4 Bluetooth

5 Multimedia

- 1 Camera
- 2 Images
- 3 Video Camera
- 4 Video
- 5 FM radio
- 6 My file
- 7 Audio

6 Settings

- 1 Profiles
- 2 SOS
- 3 Phone settings
- 4 Call settings
- 5 Display
- 6 Security
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- 8 Direct numbers
- 9 Restore factory
setting (1234)

Contacts

You can store up to 300 phone numbers in your SC318, and save up to 250 phone numbers in your SIM card.

Access to your phone numbers

You have two ways to get to contacts:

1. Press the *right menu button* in standby mode.
2. Press the left *menu button* in standby mode then select *Contacts* and confirm with *OK*

Note:  Symbolizes a SIM card entry

 Symbolizes a phone entry

How to enter new contact

1. Press *Option*, select *New* then press *OK* in *Contacts* menu.
2. Select memory place: *SIM card* or *Phone*.

SIM card contact: It can only store *Name* and *Number*.

Phone contact: It can store *Name*, *Number* and *Caller ring tone*.

To save the *Contact*, press *Back* and *Save*.

Edit a contact

1. Choose a name, press *Options* and select *View contact* then select the field you want to edit and press *Edit*.
2. After edit the entries, in order to save the changes, press *Back* and confirm with *OK*. (Or *Cancel* if the edit was mistake)

Delete contacts from phonebook or SIM card

- Delete single contact

1. Select *Main menu – Phonebook*, select the contact you want to delete, then press *Options*.
2. Select *Delete* and press *OK*, then confirm with *OK*

- Delete multiple contacts

1. Press *Options* in *Phonebook*, select *Delete multiple* and press *OK*.
2. Check the contacts you want to delete with *Camera button*, and press *Option*. Press *OK* another time to confirm the selection, then press *OK* again to delete selected contacts.

Copy contacts from phonebook or SIM card

1. Select *Main menu – Phonebook* and press *OK*
2. Press *Options*, select *Copy* and press *OK*
3. Select *Copy from phone*, press the *Camera button*, select where copy the contacts from, *Phone or SIM*, then press *OK*
4. Select *Copy to SIM*, press the *Camera button*, select where copy the contacts to, *Phone or SIM*, then press *OK*
5. Select the contacts you want to copy, check it with the *Camera button*, press *Options*, then press *OK*.
6. You can also copy all contacts in step 5, press *Options*, choose *Mark all*, then press *Options* again and press *OK*

Speed dial

1. Select *Main menu – Phonebook* and press *OK*
2. Press *Option*, select *Others* and press *OK*
3. Select *Speed dial* and press *OK*

Total of 8 numbers can be stored as speed dials. (key #2- key #9)

1. Select the desired number (2-9) and press *Options*.
2. To edit, press *Edit*.
3. Press *Phonebook*, select the desired name from the phone book and press *OK* (the desired name must already be saved under *contacts*), then press *OK* again.

After setting up the speed dials, you can press the desired speed dial number (2-9) 2 seconds in standby mode and the assigned number will be dialed.

Own phone number

1. Select *Menu – Phonebook* and press *OK*
2. Press *Options*, select *Others* then press *OK*
3. Select *Own number* and press *OK*

Important Note: Even though you have the option to edit your own number, but we strongly suggest you Do Not change it. As changing your own number in the phone may cause confusion with receiver's call display or any other unexpected network issues may occur.

Messaging

You can send and receive messages. however, it may depend on your network operator. Please contact your network operator for more information.

Write messages

1. Select *Menu, Messages* and press *OK*
2. Press *Write message*, choose *New SMS (text message)* or *New MMS (multimedia message)*

Note: For MMS test message, extra service charge may apply depends on your cellular service plan, please contact your cellular carrier for details)

Text input

The following functions are available:

- Press 0 to add a space
- Press the * The button to add special characters, using "*Up/down arrow keys*" and "*M1/M2 keys*" to navigate to the desired symbols. Press *OK* to select.
- Press the arrow keys to move the cursor left or right.
- Press the right menu button to delete.
- Press and hold right menu button to

- delete all letters.
- Press the # Button to switch between small, capitalization and word recognition. The icon display on the top right of the display.

Input methods are:

- En: T9 Predictive, first letter cap then small letter
- En: T9 Predictive, all small letter
- EN: T9 Predictive, all cap letter
- Abc: Corresponding keys once per letter, first letter cap then small letter
- abc: Corresponding keys once per letter, all small letter
- ABC: Corresponding keys once per letter, all cap letter
- 123: All number input

After you the message is complete, press *Options* and select *Send*

The phone has the possibility that *Send* to one or multiple contacts.

Other options:

You can see limit of the number of written letters on the right top of the screen.

Inbox

In this menu you can read new or already read *messages*.

Depending on the mode, the phone vibrates or rings and the Green LED will flash if you get a new *messages* in standby mode, you can also see this icon  on the screen.

Press the *Option* for following functions: *Delete, Reply, Call sender, Forward, Advanced and Save.*

Note: If the message memory is full,  flashes in standby mode, please delete some messages to receive new ones.

Drafts

In *Draft* you will see your saved SMS messages.

Outbox

In *Outbox* store unsent messages.

Sent

In this menu you can see already sent *messages*.

The following functions are available: *View, Delete, Delete all, Forward, Mark and Sort.*

Voice mail

The voice message is a network feature. When a voice message is received, the icon of a new message appears on the screen of your phone.

Access the voice mail:

In standby mode, press and hold the number 1 and your phone will call the stored *Voice mail* (after setup)

Note: *This service must be supported by the network operator.*

Setup the voice mail:

1. Select *Menu, messages* and press *OK*
2. Select *Voice mail* and press *OK*
3. Select *Line 1 number* and press *Edit*
4. In this field, you can enter either your **own phone number** (*voicemail password needed*) or your *voice mail retrieval number* (*no password needed*).
5. Press *Save*.

Note: *The voice mail retrieval number is unique. Please contact your cellular service carrier to obtain the number.*

Calls log

In this menu option, Your phone stores list for *Missed calls*, *dialed calls* and *received calls*.

Note: *The latest entries are on the top of the list.*

You can also delete all call history by pressing *OK* on 4th option *Delete all*

Call timers provides you the time information about the *Last call*, *Received calls*, *Dialled calls*, and *Entire call history*.

Application

Alarm clock

Up to 3 alarm clocks can be made.

To set the alarm:

1. Select an alarm and press *Edit*. You can set the alarm with follow options: *Status on/off* (Press *Camera* button to confirm), *Time*, *Repeat* as well as the *Alarm tone*.
2. After the alarm clock is set, press button *Save*.

3. When the alarm sounds, press Stop or Snooze button to stop the alarm. If the alarm was snoozed, it will sound the alarm again in 5 minutes.

Calculator

With this function, you can use your mobile phone as a calculator. The Calculator controls the basic arithmetic functions.

Features:

- Type the number (1 to 0).
- Press # for a decimal point.
- Use the arrow keys for: +, -
- Use the M1 M2 keys for: \times , \div
- Press Camera button for: =
- Press right menu button for delete
-

Calendar

1. Select Menu, Organizer and press OK

2. Select Calendar and press OK

Press down arrow, up arrow, M1 and M2 Keys in the calendar navigate the date.

By pressing the left menu button (Options), you can Add new schedule, View schedule, check all schedules, Clear today's schedule and Clear all Schedules.

Bluetooth

Active Bluetooth

1. Press *Menu->Organizer->Bluetooth* then press *OK*
2. Select 1st option *Bluetooth* then press *ON*

Important note: *When you are not using Bluetooth connectivity, select Bluetooth off. Do not pair with an unknow device.*

Bluetooth Settings

Visibility

1. Press *Menu->Organizer->Bluetooth* then press *OK*
2. Select 2nd option *Bluetooth visibility* then press *Activate*

Note: *To prevent other devices from finding your device, select **off**. Even if you select **off**, paired devices can still detect your device.*

Device name

1. Press *Menu->Organizer->Bluetooth* then press *OK*
2. Use *down arrow navigation key* to select to *Device name* then press *OK*.

3. *Jethro SC318* should appear with for other Bluetooth devices. You can *Clear* it and change to your desired name.

Add new device

*Search for available Bluetooth audio devices.

1. Press *Menu->Organizer->Bluetooth* then press *OK*
2. Select *Paired device* and press *OK*
3. Select *Add new device* and press *Add*
4. After the device you want to pair appeared on the screen, press *Stop* to stop searching.
5. Select the device from the list and press *Pair* to connect.
6. When connecting to another Bluetooth device you need a shared password. Enter the password and press *OK*

Note: For the shared password of the another device, please refer to it's default password in the user manual or the password the other device has been set manually.

Multimedia

Camera

Camera (take photos)

Note: *To get sharp photos, wipe the lens clean with a dry cloth.*

1. Press shortcut camera button.
Alternatively press Menu->Multimedia->Camera.
2. Press Camera button to take photo.
3. After the photo was taken, press *Options to Delete, Set as wallpaper* or go to *Image viewer* for more options.

Note: *To store more pictures you need a micro SD memory card up to 16 GB. (Not included in the accessories)*

Camera adjustment

1. Use Up/down navigation arrow keys to zoom in and out.
2. Use the * button and # button to adjust EV/light sensitivity.

Note: *Zoom may reduce picture quality.*

Camera settings

1. In camera, press *Options*, select *Settings* then press *OK*
2. In this menu, you can change the *quality* of the photo, *Banding*, *Shutter sound* on/off, *auto save* on/off and change the *preferred storage* to save the photos between Phone or microSD card (not supplied with accessories)

Image (Image viewer)

Displaying the stored photos in JPG format.

The following functions are available under *Options*: *Delete*, *Mark*, *Rename*, *Slide show* and *Details*

FM Radio

With this function, you can hear FM radio. The following buttons are available in FM mode:

Keys	Functions
M1	Previous channel
M2	Next channel search

Arrow key up	Increase volume
Arrow key down	Decrease volume
Camera button	Turn on / off

The options include:

Auto search and save:

Automatically search all available FM stations and save.

Channel list:

Playback, editing, or delete the stored channels.

Save:

Stores the transmitter you are listening

Manual search:

Manual channel search.

My file

1. Select Menu, Multimedia and press OK
2. Select My file and press OK

Use the *Options* to manage your files and folders in the phone memory and memory card.

Open:

To display the contents in the selected folder.

New Folder:

To create a new folder.

Rename

To rename a folder.

Delete:

To delete a folder.

Audio

To play the music files you saved in the phone memory or the microSD card(not supplied with accessories)

With this function, you can listen Audio files. The following buttons are available in *Audio* mode:

Keys	Functions
M1	Previous audio file (Press and hold M1 to fast backward)
M2	Next audio file (Press and hold M2 to fast forward)
Arrow key up	Increase volume
Arrow key down	Decrease volume
Camera button	Play / Stop

Settings

Profiles (sound)

Press *Menu->Settings->Profiles* then *OK*

Important note: To activate the speaking keypad feature, please select *Human voice profile*, press *Options* and *Activate*.

Display the profile mode list including:
General, silent, meeting, Human voice and outdoor.

Select the mode and press *Option* will enable following options.

Activate: To activate the selected Profile

Add: To add setting options to the selected profiles

Settings: Adjust ringer, keypad sounds, and other desired sounds etc.

Following sound settings are available:

Signal type, call type, ringtone, ringtone volume, messages, call volume, key tone, keypad volume, power on, power off and System alert (sound system for error messages, weak battery etc.).

SOS

How does SOS function work?

Caution: When an SOS call is activated the phone is pre-set to handfree/speakerphone mode. Do not hold the device near your ear when the speakerphone mode is in use, because the volume maybe extremely loud.

The SOS function is a simple feature that can save lives in the decisive moment. You can store a total of 6 SOS contacts and SMS.

You must save these contacts first, in case of an emergency when you press the emergency call key on the back of the phone, these numbers will be called in sequence.

During the emergency call a warning signal will be issued, so the person knows that it is an emergency and it sends an emergency SMS to all stored numbers.

If the first number is not reached, the next number is dialed automatically, etc. If no emergency number is stored or your phone card is empty or you are in a foreign network (E.g. roaming not

enabled), you can still choose 911 or other emergency numbers with the digit keys.

Note:

- Want to stop the alarm, must press the right menu button or the SOS button.
- When using a pre-paid SIM card: Make sure you always have sufficient credit on your pre-paid SIM card as private emergency numbers without sufficient balances are not elected.
- Usually the international emergency call 911 can still be called outside of the network provider's home network.

Important note: If you want to store emergency numbers such as rescue, police, fire service etc. as emergency number, you would need to check before this with the respective institution. Jethro assumes no liability for any costs incurred, if you mistakenly call.

SOS Settings:

1. Choose *Menu, settings* and press *OK*
2. Choose *SOS* and press *OK*

SOS Status

You can turn the *SOS function* on and off

SOS numbers (contacts)

You can save up to maximum of 6 *SOS numbers* and its calling order.

SOS SMS

When SOS call started, pre-prammed SOS text is sent to all *SOS numbers*. The text can be changed.

Phone settings

1 Select *Menu, Settings* and press *OK*

2 Select *Phone settings* and press *OK*

The following menu items are available:

Time & date

Set *Time zone, date, Time and Format*.

Note: *The time and date should set automatically.*

Language

In this menu you can set the display language

Note: *The default language will be chosen automatically base on the SIM card language.*

Preferred input method

In this menu, you can define your preferred input method (*See page 20 for all input method options*).

Call settings

1. Select *Menu, Settings* and press *OK*
2. Select *Call settings* press *OK*

Depending on the network operator, you may use the following services:

Call divert:

With this network service, you can redirect incoming calls to another specify phone number. Multiple calls can be forwarded at the same time.

Call waiting:

You will be informed during a conversation, when another call comes in. Press the left menu button to receive the call. The first call is in the other direction, if you do not preclude the call - wish to press the **hook** button.

Call barring:

With this network service, you can restrict your phone calls.

Display

Wallpaper settings:

Choose wallpaper

Idle display settings:

To change the display information on your home screen

Contrast:

Use *M1/M2* to adjust screen contrast

Backlight:

Adjust the brightness and illumination time of the display

Keypad backlight:

Adjust the illumination time of the keypad

LED mode:

Adjust front LED light On, Off or Night mode(disable between 8:00pm to 6am)

Security settings

1. Select *Menu, Settings* and press *OK*
2. Select *Phone settings* and press *OK*

The following functions are available:

SIM security

PIN lock: You can turn the SIM lock on/off with knowing the current *PIN-Code* of the *SIM card*; you can change the PIN code for the *SIM card* at any time.

Change PIN/PIN2: To change the password, enter the current password and then the new password for: *PIN* or *PIN2*

Note: *3x failed entering the correct current SIM PIN-code will lock SIM card, and will be asked for PUK number to unlock it. Please contact network operator for your PUK number. The SIM card PIN-code is NOT the phone factory default code.*

Phone security:

Phone lock: You can turn the phone lock on/off with knowing the current *PIN-Code* of the *Phone*

Change password: To change the password, enter the current password and new password then confirm again.

Note: *The factory default code is: **1234**.*

Connections

1 Select *Menu, Settings* and press *OK*

2 Select *Connections* and press *OK*

Depending on the network operator, you can use the following services:

Network selection:

You can choose between automatic or manual *Network selection chooses.*

M1/M2 Direct numbers

4. Select *Menu – Settings* and press *OK*

5. Select *M1/M2 Direct numbers* and press *OK*

Here you can see and edit the *M1* and *M2* Numbers

Press the *M1* or *M2* button in the standby mode to dial the stored phone number

Restore factory settings

With this function you can reset the phone settings to the factory-set configuration.

You must enter the password to restore factory settings. The default password is:

1234.

Troubleshooting

If problems or irregularities occur during the use of the phone, read the information in the following table. If a particular problem cannot be solved by the following information, please contact the customer service via email: Jethro@jethroshop.com

Phone will not turn on:

- Check whether the battery is correctly in the phone.
- Check the battery status, charge 24 h long the battery or swap it if necessary from (6 months warranty).
- Check that the PIN code has been entered correctly.
- If the PIN-code 3 x false the SIM card is blocked and you need the PUK code (please contact your network operator for your PUK code).

SIM card error:

- Dirt on the contact areas of the SIM card? Clean the contact areas of the SIM card. *Do not use water.
- SIM card is not properly inserted.

Insert the SIM card properly.

- SIM card does not work or is damaged? Let your network operator replace the SIM card.

Network connection cannot be established:

- Poor reception? Embark on an open place or, if you are in an enclosed space, near the window.
- You are out of range of the cellular network. For information about the network coverage, Please contact your network operator.
- SIM card is not valid. Contact your network provider.

Bad voice quality:

- Bad network connection quality on the part of the operator? Press the stop button and select again. You will possibly need to switch to a network connection or phone line with better quality.
- Poor quality of local telephone line? Press the stop button and select again. You will possibly a network connection or phone line with better quality.
- Try to turn volume louder.

Outgoing calls cannot be done:

- Check the phone number and try again.
- Have you activated the function call barring? If yes please disable all.
- Check whether the SIM card in the network is registered.
- Check that is enough credit on your SIM card.

You cannot receive incoming calls:

- Check whether the SIM card in the network is registered.
- Check if the phone is turned on.
- Check the signal strength
- Have you activated the function call barring? If yes please disable all.

Send SMS not working

- Please check the SMSC number (communication Central) under the following menu item:
"Messages - settings - SMS settings - SIM - SMSC - address": here the communication Central number of your carrier should be.

Display is black or white:

- Check the battery status, charge the battery or replace it.
- Check the background image.

- Did the phone get wet?

Locked:

- Check that if the PIN code has been entered correctly. If the PIN code has been entered incorrectly 3 times, the SIM card will be blocked and you will need the PUK code to unlock it: (please contact your network operator for your PUK code).

Tip: If particular problems could not be solved by the information, please visit our Web site www.jethroshop.comn and choose the product page of your phone and read the FAQ (frequently asked questions) or contact customer service.

Important Note: Please do not try to repair the phone yourself.

Battery

- Your phone is powered by a rechargeable battery.
- Note that a new battery only reaches its full capacity, after two or three times complete charge cycles! The battery can be charged several

hundred times until eventually discharged. When the operating time (talk and standby time) compared to the normal operating time is much shorter, you should buy a new battery. Unplug the charger from the mains and from the device if it is not required. If the battery is completely discharged, it may take a few minutes until the charge indicator in the display appears, or you can make calls.

- Use only batteries and Chargers approved by the phone manufacturer. If you do not use the charger, pull the mains plug out of the socket. Leave the battery no longer than a week in the charger, since an excessive charge may shorten its lifetime.
- A fully charged battery with the time discharge itself when not in use.
- Extreme temperatures have a negative influence on the performance of your battery.
- Use the battery only for its intended purpose. Never use damaged Chargers or batteries.
- Do not short-circuit the battery. An

accidental short-circuit can occur by a metallic object of the plus and minus pole of the battery is connected directly together. Short-circuiting the terminals may damage the battery or the connecting object.

- Throwing batteries in a fire will cause danger of explosion! Batteries may also explode if they are damaged. Dead batteries must be disposed properly.
- Do not attempt to open the batteries or to destroy. Liquid leaking from a battery, you make sure the battery fluid does not contact your skin or in the eyes. If there was a contact, clean the skin or eyes immediately with water, or consult a doctor
- Dispose of batteries according to the regulatory requirements (E.g. with regard to recycling). Never dispose of batteries in the household waste.
- Keep temperatures between 15°C and 25°C . The phone with a cold or warm battery not may work temporarily, even when the battery is fully charged. The performance is varying especially at temperatures below the freezing point.

Phone

If you follow the suggestions below, you can prevent any warranty obligations, and you can enjoy your product for many years.

- Please use only original accessories or accessories that are approved by the mobile phone manufacturer. The use of accessories without permission can lead to poor performance, damage the phone or harm even your body and interfere with appropriate local telecommunications equipment.
- Please switch off your mobile phone before you clean it. Use for this purpose damp or antistatic cloth, no chemicals or cleaning lotions, which can damage the phone.
- Because the mobile phone capable of generating electromagnetic fields, you should put never found near magnetic objects, such as a computer or a hard disk.
- Interference is generated using the mobile phone in the vicinity of certain electronic devices such as TV,

- telephone, radio and computer.
- Never leave your mobile phone in the Sun or in an environment with strong radiation because high temperatures considerably shorten the life of electronic components.
 - Keep the phone dry, because liquids may damage the circuit.
 - Never somewhere about the phone with strong force and do not drop it. Violent actions of this sort can damage the circuit.
 - Please close any incompatible devices on the phone.
 - Do not attempt disassemble the phone or its battery.
 - Keep the mobile phone with a flammable or explosive material.
 - Never try to charge the phone, without previously having inserted the battery.
 - Do not paint your phone. By the color, moving parts may stick and prevent the proper operation.
 - To disconnect the unit from the mains, pull the power cord from the mains socket. Therefore, you must position the device so that an unhindered access to the mains

socket is always ensured; so that you can immediately remove the mains plug in an emergency situation. To prevent fire hazard, disconnect always unplug after each use of the device from the AC outlet.

In the same way, all instructions apply to phone, battery, charger, and all accessories. If any of these items not working properly, take it to your dealer. The staff will assist you and repair or replace the unit if necessary.

Safety instructions

Read these simple guidelines. Failure to follow of these rules can have dangerous consequences or violate regulations.



Do Not switch on the phone when the use of the mobile phones is forbidden.

It may come to errors or could cause hazard.



Traffic safety

Never use the phone in your hand while driving



Switch off in aircraft

Mobile phones can cause interference in aircraft.



Switch off in hospitals

Follow all rules and regulations. Switch off the phone near medical equipment.



Turn off at gas stations

In the vicinity of petrol stations and other places with explosive goods, the mobile phone is switch off.



Interference

Wireless phone can cause errors, which could affect performance.

Road safety:

Never use a phone in your hand while driving a vehicle. Always secure the phone in its holder; place the phone on

the passenger seat or in a place where it can break loose in a collision or sudden stop. Remember: road safety always has priority!

Operating environment:

Don't forget to observe the special regulations in an area, and always turn off the phone when the use of mobile phones is prohibited

Or if the phone causes interference or dangerous situations can arise.

Always keep the unit in its normal operating positions.

Parts of the phone are magnetic. Metal parts may be attracted to the phone, and persons with hearing aid should not hold the phone to the ear with the hearing aid. Always secure the phone in its holder as metal parts may be attracted to the listener. Bring no credit cards or other magnetic data carriers in the vicinity of the phone because it contained data this can be deleted.

Electronic devices:

The most modern electronic equipment is shielded from RF (radio frequency) signals. However, it can happen that

certain electronic devices against the RF signals from your mobile phone are shielded.

Hearing aids:

Some digital mobile phones can cause errors with some hearing aids. If such problems you can contact the service provider.

Other medical devices:

Operation of radio transmitting equipment, including cellular phones, can interfere with the function of inadequately shielded medical devices under certain circumstances. If you need information about the sufficient shielded against external RF energy or have any questions, consult a physician or the manufacturer of the medical device. Switch off your phone in health care facilities when you are prompted by signs, posters or other written arrangements. Hospitals or health care facilities, devices be used under circumstances that could be sensitive to external RF energy.

Labelled sites:

Labeled sites:

Turn off wherever your telephone, where appropriate requests are suspended.

Hazardous locations:

Switch off your phone in hazardous locations, and act according to the directions and instructions. In such places, a spark can trigger an explosion or cause a fire, where you can get hurt or come even to death. We recommend the users turn off the phone at service stations. Users are reminded the need to observe restrictions on the use of radio equipment in fuel depots (storage and distribution areas), chemical plants or where blasting. Places where explosion hazard exists are often but not always clearly marked. This includes, for example, the below deck on ships; Environments of pipes and tanks in which chemicals are; Vehicles that are powered by liquefied petroleum gas (such as propane or butane);

Places where chemicals or particles, such as grain, dust or metal powders, are

located in the air; as well as any other place, where usually are advised to turn off your vehicle engine.

Vehicles:

RF signals may affect improperly installed or inadequately shielded electronic systems in motor vehicles (E.g. electronic fuel injection systems, electronic ABS systems (anti-lock-systems), electronic speed control systems, air bag systems) affect.

For your vehicle information, please contact your vehicle manufacturer or its representative. You should also ask for the manufacturers of devices that were subsequently fitted in your vehicle.

Information

Information about the certification (FCC):

This device complies with part 15 of the FCC Rules. Operation is subject to the condition that this device does not cause harmful interference.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.

- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

RF exposure information (SAR):

THIS DEVICE MEETS FCC LIMITS FOR EXPOSURE TO RADIO WAVES

Your mobile device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves (radio frequency electromagnetic fields) adopted by the Federal Communications Commission (FCC). These limits include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

The radio wave exposure guidelines use a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit for mobile devices is 1.6 W/kg. Tests for SAR are conducted using standard operating positions with the device transmitting at its highest certified power level in all tested frequency bands. The highest SAR values under the FCC

guidelines for this device model are:

Head SAR: 0.72 W/kg

Body SAR: 0.70 W/kg

During use, the actual SAR values for this device are usually well below the values stated above. This is because, for purposes of system efficiency and to minimize interference on the network, the operating power of your mobile device is automatically decreased when full power is not needed for the call. The lower the power output of the device, the lower its SAR value. Body-worn SAR testing has been carried out at a separation distance of 1.0 cm. To meet RF exposure guidelines during body-worn operation, the device should be positioned at least this distance away from the body.

Organizations such as the World Health Organization and the US Food and Drug Administration have suggested that if people are concerned and want to reduce their exposure, they could use a hands-free accessory to keep the wireless device away from the head and body during use, or reduce the amount of time spent using the device. While there may be differences between the SAR levels of

various phones and at various positions, they all meet the government requirement. The FCC has granted an Equipment Authorization for this model phone with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this model phone is on file with the FCC and can be found under the Display Grant section of <http://www.fcc.gov/oet/ea/fccid> after searching on FCC ID: **2AAWJSC318**

Limitation of liability:

- JETHRO declines all responsibility for injury-related, indirect, special, resulting from an accident or unavoidable, as the predictable viewed or not viewed can be.
- We reject all responsibility and liability for losses caused by natural disasters (such as earthquake, flood, etc.) or other incident or accident (including deliberate or accidental misuse by the manufacturer in the framework of these accidents or other unusual circumstances) that lie outside of our liability.

More information

If you have any questions or want to get more information about one of our devices in experience, please check our Web site www.jethroshop.com or contact us at Email: Jethro@jethroshop.com

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Tested to comply
with FCC certification

